



Datatrac Team Expands to Serve Growing Base

Delivering exceptional service to its customers has always been a priority for Datatrac®. With more carriers and shippers making the decision to move to the company's cloud-based solution, the Datatrac team has recently grown to ensure that its customer service remains the most capable and responsive in the industry .

Industry veteran Richard Schwarze brings over 20 years of operational knowledge to his new role as Director of Professional Services. He returned to Datatrac two years ago after a successful stint with one of the largest courier companies in the nation and became a member of the Datatrac product management staff. In his new role, Richard will be working with new customers as they implement the solution and assisting current users with customized deployments and integrations.

Being able to access support resources when they're needed is critical in the world of expedited logistics. As its customer base has grown, Datatrac has added personnel to its Customer Support staff to ensure that users can always get the help they need. Two Datatrac staffers with over 15 years of combined experience recently joined the support group. In addition, Aubrey Freeman joined the team after gaining 14 years of experience as Director of IS for a major regional courier. He also brings a unique perspective to his new role as a Product Support Analyst . Aubrey utilized the Datatrac system on a daily basis and has a firsthand understanding of deploying cutting-edge technology in support of a busy courier operation.

As more shippers and carriers join its network, its likely that the Datatrac team will soon grow again. CFO Chris Porras commented, "Unparalleled service is one component of the complete solution that sets Datatrac apart from all other technology companies. We're committed to providing both the tools and the knowledge to help our customers succeed."

About Datatrac:

Datatrac delivers revolutionary solutions which empower shippers to become more efficient, provide a better customer experience, and drive superior performance from their transportation logistics through real-time business intelligence and visibility. For more information about Datatrac visit datatrac.com.